

2010

City of Huber Heights

Survey of Parks and Recreation, Water Softening and Waste Collection

HUBER
HEIGHTS
Come Grow With Us!



For more information regarding this report, contact:

David Jones

Research Associate II

Center for Urban & Public Affairs

Wright State University

3640 Colonel Glenn Hwy.

Dayton OH 45435-0001

Phone: (937) 775-2941

Fax: (937) 775-2422

TABLE OF CONTENTS

CHAPTER ONE: INTRODUCTION	2
Methodology	2
Study and Questionnaire Design	2
Sampling Design	2
Survey Implementation	2
Response Rate	3
Analysis.....	3
Demographic Profile	3
Age	4
Education.....	4
Gender	4
Homeownership in Huber Heights	4
Income.....	5
Additional Input	5
CHAPTER TWO: PARKS AND RECREATION	6
Overall Satisfaction of Parks and Recreation	6
Park Usage.....	8
Satisfaction with Park Maintenance and Facilities	10
Satisfaction with Park Amenities	11
Park Funding	12
Looking to the Future	13
Overall Improvements	13
Amenities	13
Programs	14
Communication.....	15
Volunteerism and Partnerships.....	15
CHAPTER THREE: WASTE COLLECTION AND RECYCLING.....	16
CHAPTER FOUR: WATER SOFTENING	18
Appendix A: Survey Frequencies.....	A-I
Appendix B: Open-ended Responses.....	B-I
Appendix C: Survey Instrument	C-I

CHAPTER ONE: INTRODUCTION

In 2010, the City of Huber Heights contracted with the Center for Urban and Public Affairs (CUPA) at Wright State University to conduct a random telephone survey to assess resident perceptions of parks and recreation in Huber Heights, as well as waste collection services and water softening. This summary report will provide an analysis of the data collection which occurred from August-October of 2010.

The survey provided Huber Heights residents with a landline or cell phone the opportunity to share opinions regarding Huber Heights Parks on topics ranging from general appearance and maintenance to availability of picnic and toilet facilities. Residents were also asked series of questions regarding trash collection and water softening as a follow up to the results gathered from the Huber Heights Citizen Perception survey conducted in 2009. The following paragraphs will further explain the objectives of the survey, provide an overview of the report, and discuss the methodology and limitations of the survey.

Methodology

Study and Questionnaire Design

The 2010 survey was conducted as a telephone survey of 600 individuals living within the Huber Heights City limits. Staff from CUPA worked in conjunction with the City of Huber Heights to identify and develop questions pertinent to the City of Huber Heights as it pertains to parks and recreation, waste collection and water softening. The questionnaire contains 83 questions and is presented in Appendix C.

Sampling Design

This study was a random digit dialed (RDD) telephone survey of residents living in the City of Huber Heights. In an RDD study, any household with standard telephone service has an equal opportunity to be interviewed. Therefore, since each household has an equal chance of being selected, results from the survey generally represent the opinions of the community as a whole. Because RDD includes both listed and unlisted telephone numbers, random digit dialing is preferred over other sampling methods. The sample was selected utilizing random digit dial telephone numbers generated by Marketing Systems Group, a national company specializing in providing random digit dial telephone numbers for survey research. The RDD sample was supplemented with cell phone numbers to capture the growing percentage of the population which is considered “cell phone only”.

Survey Implementation

Interviews were conducted by trained telephone interviewers using a Windows Computer Automated Telephone Interviewing (WinCATI) system. The questionnaire is read directly off of the computer screen and allows the interviewer to enter the response directly into the

computer. Such a system helps minimize errors in gathering data. Interviews were conducted from Tuesday, August 17, 2010 through Monday, October 11, 2010. Respondents were usually interviewed between the hours of 4:00 p.m. and 9:00 p.m. Monday through Thursday, on Saturdays from 12:00 p.m. to 4:00 p.m. and Sundays from 3:00 p.m. to 8:00 p.m. Some additional telephoning was completed during weekdays. Each potential respondent was re-called up to ten times or until an interview was completed or another final disposition was obtained.

Response Rate

A total of 600 respondents were interviewed as part of this study, with a response rate of 47 percent. The 600 respondents allow readers to view survey results with a 95.0 percent confidence level and a plus or minus 4 percent sampling error for the city as a whole.

Analysis

Data were managed and analyzed using PASW 18.0. Three different types of analyses were performed on the data.

First, the distribution of frequencies and percentages are reported on all questions asked in 2010 for the City as a whole. Frequencies and percentages are provided in Appendix A.

Second, the report is divided into topical sections. Questions in each section will be analyzed to identify differences in responses by demographic characteristics.

Third, Chi square analysis was performed on certain questions where additional analysis further informed the data. Chi square analysis helps to determine if there is a statistically significant relationship (i.e. a real difference as opposed to a difference that could be explained by the survey's margin of error) between groups that answered a question. For example, were users of a given service more likely to be satisfied with that service than those who are not users, or are males more likely than females to be satisfied with a given service? This analysis will be used in each chapter, where applicable, to explain differences.

Finally, the report contains a vast, rich qualitative analysis that accompanies the primary quantitative analysis previously discussed. Open ended responses have been combined and themed by topic to provide the reader with an additional, extensive source of information. References to this qualitative data will be made throughout the report, where applicable. A complete list of all open ended responses can be found in Appendix B.

Demographic Profile

Sample demographics are presented to provide a snapshot of survey respondents and a context in which to interpret the findings of the survey. The following demographic characteristics were obtained from the survey: education, age, presence of children in the household, owner/renter status, income, and gender. Researchers made the decision to weight survey responses by age

and gender due to a slight underrepresentation of males and younger respondents in the survey sample. Therefore, all responses presented in this analysis represent weighted survey responses.

City of Huber Heights residents represent a diversity of ages and socioeconomic backgrounds. The paragraphs below will present the demographics of survey participants.

Age

As previously mentioned, the survey sample was weighted by age and gender in order to more accurately reflect the responses of Huber Heights residents. 2000 Census data was used as a baseline for the weighting procedure, with minor adjustments made to reflect estimated changes in the City population. The sample percentage compared to the Census percentage is shown in the table below.

<u>Age Range</u>	<u>Census Percentage</u>	<u>Sample Percentage</u>
18-24	11.8%	10.0%
25-34	20.7%	18.6%
35-44	22.0%	19.9%
45-54	19.8%	19.4%
55-64	12.9%	16.6%
65+	12.8%	15.6%

Forty-five percent (44.7 percent) of respondents indicated having at least one or more children under the age of 18 living in their home, with 18.6 percent having one child, 15.3 percent having two children and 10.8 percent having three children or more.

Education

Huber Heights residents have a wide range of educational attainment. More than ninety percent of respondents (97.1 percent) have at least a high school degree. Of those with a high school degree or higher, 30.5 percent have just a high school degree / GED, 32.4 percent have some college or technical school, 25.1 percent are college graduates and 9.0 percent have some sort of post graduate degree, either a Master's degree or a Ph.D.

Gender

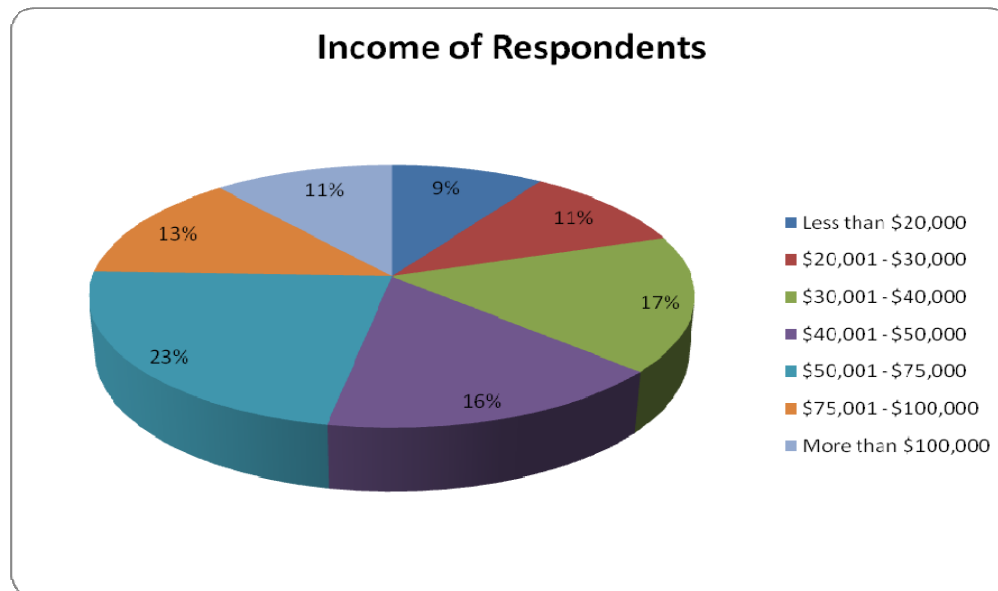
Slightly more than half of survey respondents (52.6 percent) are female, while the remaining 47.4 percent are male.

Homeownership in Huber Heights

Most survey respondents (90.0 percent) indicated that they own their home, while 10.0 percent of respondents are renters. Three percent of respondents (3.0 percent) indicated that they own rental properties in Huber Heights.

Income

Twenty percent of survey respondents surveyed (19.9 percent) have an income of \$30,000 dollars or less a year. One-third of respondents (33.0 percent) have an income of \$30,001 to \$50,000 dollars a year, 22.6 percent of respondents reported an income of \$50,001 to \$ 75,000 dollars, and 24.4 percent reported an income of \$75,001 or more a year.



Additional Input

Finally, respondents were asked if they were interested in participating in a focus group to provide additional feedback pertaining to responses that were collected from this survey. More than one in five respondents (20.2 percent) indicated that they were interested in participating in the focus group process. CUPA will work with City staff to identify an appropriate time and location for the focus groups, and will invite survey respondents to participate. (Note- the names and contact information collected will not be connected with individual survey responses).

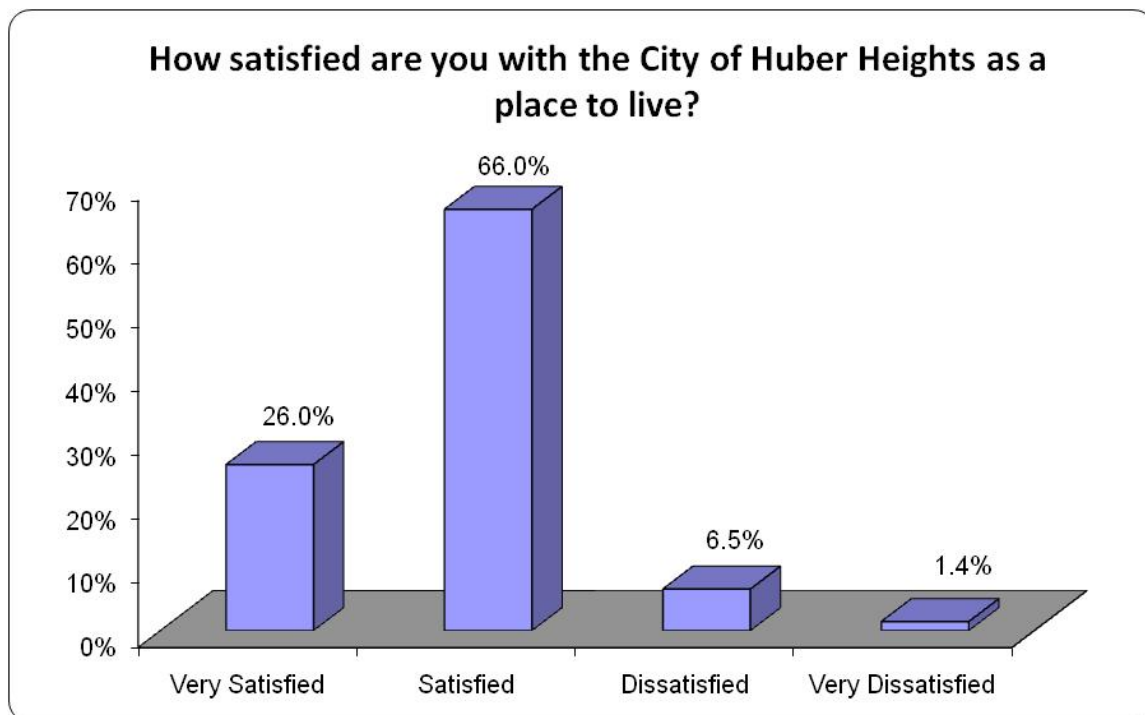
CHAPTER TWO: PARKS AND RECREATION

The first section of the survey addressed Parks and Recreation in the City of Huber Heights. Residents were asked several series of questions related to overall satisfaction with city parks, parks usage, satisfaction with amenities and maintenance, park funding as well as what is needed to improve the parks in the future. Sections in this chapter are organized by each of these topics.

Overall Satisfaction of Parks and Recreation

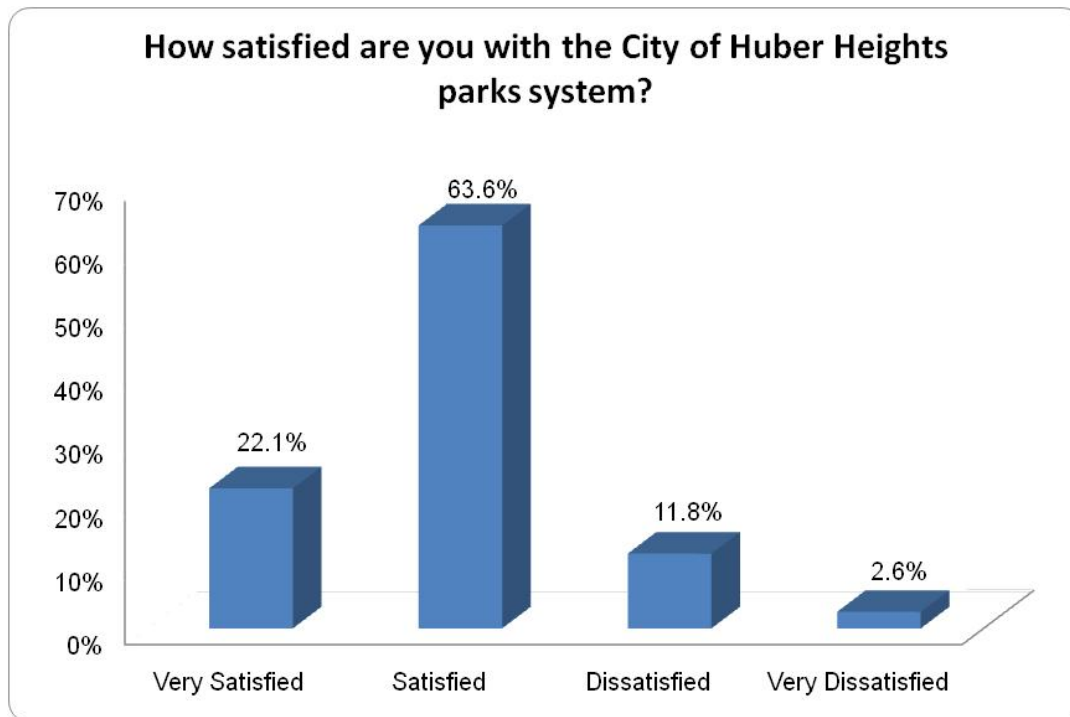
The first question of the survey asked respondents to indicate how satisfied they are with the City of Huber Heights as a place to live. Since this question was asked first, responses to this question were not influenced by other questions that were asked on the survey.

Overall, 92.0 percent of respondents indicated that they are very satisfied or satisfied with the City as a place to live, with 26.0 percent indicating that they are very satisfied and 66.0 percent indicating that they are satisfied. Of the remaining respondents, 6.5 percent are dissatisfied with the city and 1.4 percent are very dissatisfied.



Next, all respondents were asked to indicate their satisfaction with Huber Heights city parks system. Respondents were asked to exclude the Five Rivers Metro Parks and the YMCA from their rating, so responses should accurately reflect citizen views of Huber Heights parks.

Eighty-six percent of respondents (85.6 percent) indicated that they are either very satisfied (22.1 percent) or satisfied (63.6 percent) with the parks system in the City of Huber Heights. Another 11.8 percent of respondents are dissatisfied and 2.6 percent very dissatisfied.



Respondents were asked if they believe that the presence of parks increases property value, does not change property value, or decreases property values in Huber Heights. The majority of respondents (73.8 percent) indicated that they believe parks increase property value, while 25.0 percent do not think the presence of parks changes property value, and 1.2 percent feel that parks decrease property value. Crosstabs revealed that the respondents who are satisfied with parks in Huber Heights were significantly more likely to indicate that parks increase property value.

Respondents were given the opportunity to share what they like most about the City of Huber Heights Parks. Responses varied, but generally respondents are pleased with the cleanliness of parks, accessibility, and the number of parks that are available within the City. A complete list of all open-end responses can be found in the Appendix B.

Next, respondents were asked if they believe City of Huber Heights parks add to the overall appearance/beautification of the City. Ninety-three percent (93.3 percent) of respondents strongly agree (21.0 percent) or agree (72.4 percent) with this statement, while only 6.2 percent disagree and 0.5 percent strongly disagree.

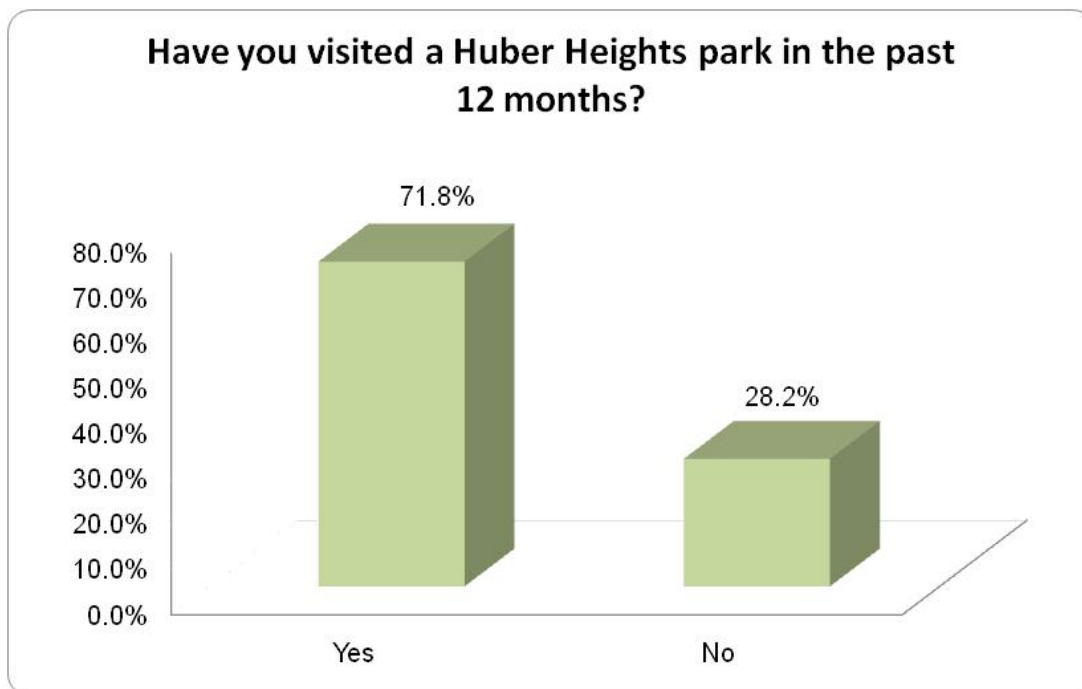
Respondents were also asked a question pertaining to safety in Huber Heights parks. Almost all respondents (94.5 percent) indicated that they strongly agree or agree with the statement “I feel safe when I am at City of Huber Heights parks”. Female respondents (6.8 percent) were slightly more likely than male respondents (3.7 percent) to indicate that they feel unsafe in Huber Heights parks, while crosstabs by age revealed no significant differences.

Respondents were also provided with the statement “Huber Heights parks are a good value for the taxes that are paid”, and were asked to indicate if they strongly agree, agree, disagree, or strongly disagree with the statement. Most respondents (86.9 percent) indicated some level of agreement, with 15.3 percent of respondents strongly agreeing and 71.6 percent who agree. Of the remaining respondents, 11.9 percent disagree and 1.2 percent strongly disagree.

Park Usage

Next, respondents were asked a series of questions pertaining to their use of parks in Huber Heights.

All Huber Heights residents were first asked if they have visited a park in the City of Huber Heights in the past 12 months. Nearly three-quarters of respondents (71.8 percent) indicated they have visited a Huber Heights park, while 28.2 percent have not done so in the past 12 months.



Respondents who indicated that they have not visited a Huber Heights park in the past 12 months were asked to indicate why they have not done so. When asked why they have not

visited a Huber Heights park in the past 12 months, 28.5 percent of respondents indicated time constraints, 24.2 percent not having any children to take to the park, and 30.4 indicated not having an interest in going. The remaining respondents offered other responses, such as age and health limitations. A complete list of other responses can be found in Appendix B.

Respondents who indicated that they have visited a park in the City of Huber Heights in the past 12 months were asked to identify the City parks that they have visited. Thomas Cloud Park was the most frequently visited park in the City of Huber Heights during the past 12 months. The table below presents percentages of use for each park within the City of Huber Heights.

Parks	Percentages
(Thomas) Cloud Park	87.1%
Shullgate Park	36.9%
Community Park	18.4%
Rip Rap Park	13.0%
Gary Sherman Park	11.5%
Cottonwood Park	11.4%
Belle Plain Park	5.1%

Next, respondents who use Huber Heights parks were asked to indicate how often they visit the park. More than one-third of respondents (33.4 percent) indicated that they visit parks less than monthly. Another 20.7 percent visit parks monthly, 14.5 percent use parks 2-3 times per month, 14.2 percent use parks weekly, 15.2 percent use parks 2-3 times per week and 1.7 percent of respondents visit the park daily.

Respondents who have used Huber Heights parks were provided with the statement “Huber Heights parks are well-kept and presentable”, and were asked to state their level of agreement with that statement. Almost all respondents (93.7 percent) indicated that they strongly agree or agree that Huber Heights parks are well-kept and presentable. Crosstabs by park visited showed that respondents who had visited Belle Plain Park were significantly more likely than visitors of other parks to indicate that parks are not well-kept and presentable.

Next, respondents were provided with a list of activities that one participate in at the park, and were asked if they or anyone in their household has participated in each activity at the Huber Heights parks in the past 12 months.

Eighty-four percent of respondents (83.8 percent) indicated that they use the parks for walking/jogging or exercise purposes, while 60.3 percent use the playgrounds, 43.0 percent eat lunch or picnic, 42.5 percent use parks for sports activities such as softball, soccer, volleyball, or tennis and 34.0 percent use the parks to relax or read.

Respondents were also provided with an open-ended question that asked what other activities they have participated in at City of Huber Heights parks. Common responses included using the splash pad at Cloud Park, attending the 4th of July fireworks, bicycling and fishing. A complete list of other activities respondents participate in can be found in the Appendix B.

Another open-ended question asked respondents what other activities they would like to see made available at Huber Heights parks. More than three-quarters of respondents indicated that they do not want to see any additional activities. Those respondents with an opinion indicated that they would like to see a swimming pool, concerts in the park, a skate park or a dog park. Again, a complete list of open-ended responses can be found in Appendix B.

Finally, all respondents, including those who have not used the parks in Huber Heights in the past 12 months, were asked to identify what times of day are best for them to participate in activities at Huber Heights parks. Most respondents indicated that weekday evenings (53.3 percent) and weekends (64.7 percent) are the best times for them to participate in activities at Huber Heights parks. Fewer respondents cited weekday afternoons (35.5 percent) or weekday mornings (20.9 percent) as a good time for them to use the park.

As might be expected, a crosstab by age revealed that older respondents (those over the age of 55) were significantly more likely than younger respondents to indicate that weekday mornings are the best time for them to participate in activities at Huber Heights parks. Respondents between the ages of 25 and 54 were significantly more likely than younger or older respondents to indicate that weekday evenings and evenings are a good time to use the park.

Satisfaction with Park Maintenance and Facilities

Next, respondents were provided with a series of topics pertaining to Huber Heights parks, and were asked if they are very satisfied, satisfied, dissatisfied, or very dissatisfied with each topic.

First, respondents were asked to state their level of satisfaction with general park appearance and maintenance. Almost all respondents (96.2 percent) indicated that they are very satisfied (21.9 percent) or satisfied (74.2 percent) with general park appearance and maintenance. Similarly, 91.6 percent of respondents indicated some degree of satisfaction when asked about the availability of parking at Huber Heights parks.

Slightly fewer respondents, but still more than four in five (82.4 percent) indicated satisfaction with the availability of picnic facilities at Huber Heights parks. Eighty-five percent of respondents with an opinion (85.4 percent) are satisfied with the handicap accessibility of Huber Heights parks.

Satisfaction was lowest when discussing toilet facilities at Huber Heights parks. Slightly more than half of respondents (57.5 percent) indicated that they are satisfied with the cleanliness of

toilet facilities at Huber Heights parks, while exactly half of respondents (50.0 percent) are satisfied with the availability of toilet facilities.

Satisfaction with Park Amenities

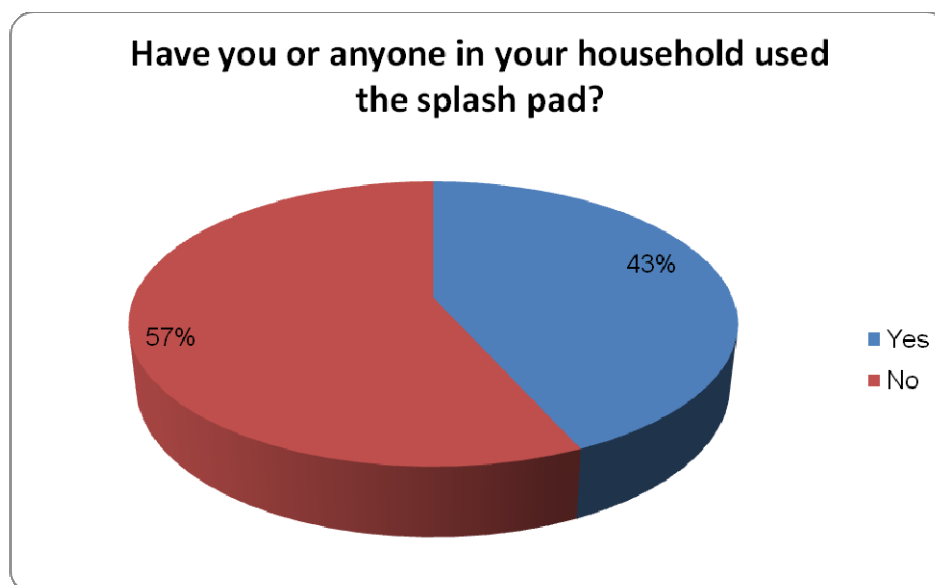
Along with providing parks to residents, the City of Huber Heights also offer an array of amenities and activities related to parks and recreation. Respondents were asked several questions about amenities such as the newly expanded Senior Center, the Cloud Park Splash Pad, and the Fourth of July Fireworks.

Senior Center

Just over one-quarter (27.1 percent) of all Huber Heights residents were aware that the Senior Center was expanded in June 2009. This increases to more than half of seniors (57.4 percent) who indicated that they were aware that the senior center was expanded. Almost all (95.5 percent) respondents who were aware that changes had been made to the senior center were very satisfied or satisfied with the changes that were made.

Thomas Cloud Park

Next, respondents were asked a series of questions pertaining to Thomas Cloud Park. Almost eighty percent of respondents (79.5 percent) were aware that the City of Huber Heights recently opened a splash pad at Cloud Park. Nearly half of respondents (43.3 percent) indicated that they or someone in their family has used the splash pad since it opened.



Respondents who indicated that they have used the splash pad were asked to indicate how satisfied they are with the splash pad. More than four in five respondents (82.2 percent) indicated that they are very satisfied (43.6 percent) or satisfied (38.6 percent) with the splash

pad. Of the remaining respondents, 13.7 percent are dissatisfied and 4.1 percent are very dissatisfied.

Respondents were then asked if they attended this year's Fourth of July fireworks at Cloud Park. More than one-third of respondents (37.5 percent) indicated that they attended the fireworks display and 97.1 percent of those who attended were satisfied with their experience.

Finally, respondents were asked about the recent closure of the City of Huber Heights municipal pool. Respondents were asked how important it is to them personally that the City of Huber Heights has a municipal pool. Almost three in five respondents (58.9 percent) indicated that it is very important (33.0 percent) or important (25.9 percent) to them that the City has a municipal pool.

Park Funding

The next section of the survey focused on the funding of parks in the City of Huber Heights. Respondents were first asked if they believe the City should spend additional money to improve the parks. More than half of respondents (56.4 percent) indicated yes, that additional money should be spent to improve the parks. When asked what specific improvements need to be made, common responses included reopening the pool, additional restroom facilities, additional benches/shelters, and more playground equipment. A complete list of all open-ended responses can be found in Appendix B.

Respondents were also asked if they would be willing to support either a levy/bond issue dedicated to Parks and Recreation and/or user fees for specific recreation services. Forty-four percent (43.7 percent) indicated they would support a levy or bond issue, while 41.9 percent of respondents indicated that they would support user fees. One third of respondents (33.0 percent) indicated that they would not support either option.

Those who indicated their support for a levy/bond or user fees were asked how much they would be willing to pay per month to support Parks and Recreation in the City of Huber Heights. The amount respondents are willing to pay per month varied between 5 to 50 dollars, with the most common responses being \$5-10 per month. Those who indicated their support for user fees were more likely to pay for activities such as pool use, a dog park, concerts, and classes. A complete list of all open-ended responses can be found in Appendix B.

The City of Huber Heights has several paper recycling containers located throughout the City. All proceeds that the City collects from recyclables in these containers goes to fund parks and recreation activities in the City. Respondents were asked if they were aware of the paper recycling containers that the City of Huber Heights has located throughout the City to help collect funds for parks and recreation activities. Less than two in five respondents (38.0 percent) indicated that they were aware of these containers.

Looking to the Future

Overall Improvements

Respondents were asked to express what improvements need to be made to the City of Huber Heights parks to make them increase their use of the parks. Responses varied, however the most frequently cited improvements include: develop more walking trails, add more restrooms, better playground equipment, creating a concert venue, and increased patrol/safety at parks. A complete list of all open-ended responses can be found in Appendix B.

Respondents were then asked to indicate additional amenities or activities they would like to see added in Huber Heights over the next 5-20 years. Although responses varied, the most frequently recorded amenity that respondents would like to see added was a pool/water park. Along with adding a pool, multiple respondents suggested adding nicer restaurants, a hospital or medical center, more activities for kids and teens, and adding a concert venue. Responses to this question varied considerably, and a complete list of all open-ended responses can be found in Appendix B.

Amenities

Next, respondents were asked about specific amenities that they would like to see included at Huber Heights parks. Respondents were first asked an open-ended questions pertaining to any other activities they wish were available in City of Huber Heights parks. Again, the most frequently cited activity was a pool/water park, while other frequently cited activities included concerts, bike trails and more play ground equipment. A complete list of all open-ended responses can be found in Appendix B.

When respondents were asked what amenities they would like to see in Huber Heights parks that they have seen in other communities, the most common responses included a swimming pool/recreation center, playground equipment, shelters and better restrooms. A complete list of all open-ended responses can be found in Appendix B.

Dog parks are one specific amenity that communities across the Miami Valley have begun to incorporate into their parks and recreation services. Huber Heights residents were asked if they would use a dog park if the City were to develop one. Over forty percent of respondents (43.7 percent) indicated that they would use a dog park, while 18.4 percent of respondents would not. The remaining 37.9 percent of respondents indicated they do not have dogs.

Those respondents who indicated that they would use a dog park were asked how often they would use it. The most common response was weekly (62.9 percent), while 23.1 percent of respondents would use it monthly and 13.4 percent would use the dog park daily. When asked how much they would be willing to pay per month for use of the dog park, the most common

response was \$10 (35.6 percent). Almost a quarter of respondents (23.2 percent) indicated that they would not be willing to pay any fee for use of the dog park.

Respondents were asked if they believe specific amenities should be added to Huber Heights parks. More than half of respondents (53.1 percent) indicated shelters should be added to the parks, while 44.5 percent indicated that they would like to see benches added. Another 21.8 percent of respondents indicated that plants are needed, while 15.1 percent would like to see additional statues added.

Programs

Multiple programs are being discussed for implementation at Huber Heights parks and in order to gauge citizen support of such programs, respondents were asked if they or anyone in their household would utilize these programs. The table below details the proposed programs and the percentages of respondents who would utilize each.

Festivals	87.2%
Concerts	80.8%
Art in the Park	66.2%
Halloween Activities	48.3%
Easter Egg Hunts	40.2%
Sports Camps	39.5%
Summer Camps	35.8%
Bike Rodeos	29.2%

As might be expected, crosstabs by demographic variables revealed some significant differences. Specifically, respondents with children were more likely to indicate that they would utilize activities geared towards children, such as Halloween activities and Easter egg hunts. Older respondents were more likely to indicate that they would visit Art in the Park, while respondents between the ages of 25 and 54 were most likely to indicate that they would attend festivals or concerts.

Next respondents were asked if they believe additional activities for senior citizens are needed in Huber Heights. Of those respondents who could offer an opinion, 68.1 percent indicated that additional activities for seniors are needed in Huber Heights. Surprisingly, respondents 65 and older (56.0 percent) were the age group least likely to indicate that additional activities for seniors are needed.

Those respondents who indicated that additional activities for seniors are needed suggested activities such as exercise activities, group activities/classes, and transportation services to better serve senior citizens in Huber Heights. A complete list of all open-ended responses can be found in Appendix B.

Respondents were also asked if additional activities are needed for teens in Huber Heights. More than three-quarters of respondents (78.7 percent) indicated that they believe additional activities for teens are needed in the City. Some additional activities for teens that were cited by respondents include a skate park, special interest classes, concerts, or a teen center. Respondents with children were significantly more likely than those without children to indicate that additional activities are needed for teens in Huber Heights.

Communication

Respondents were asked how they would like the City of Huber Heights to communicate with them regarding City park events. The majority of respondents indicated newsletters (67.5 percent) or newspaper (55.9 percent) as their preferred methods to learn about events going on in Huber Heights parks. Other respondents preferred other methods of communication, such as the City's website (43.0 percent), social networking sites, like Facebook (27.2 percent), or local public access television (43.3 percent).

Volunteerism and Partnerships

Respondents were also asked if they have ever volunteered with the City of Huber Heights. Eighteen percent (17.7 percent) of respondents indicated that they have volunteered with the City at some time in their lives. Respondents were then asked if they would be interested in volunteering with park activities in the future. More than one-third of respondents (34.7 percent, or 196 respondents) indicated that they would be interested in volunteering with park activities in the future. (Contact information of respondents who are interested in volunteering will be provided to the City in a separate document).

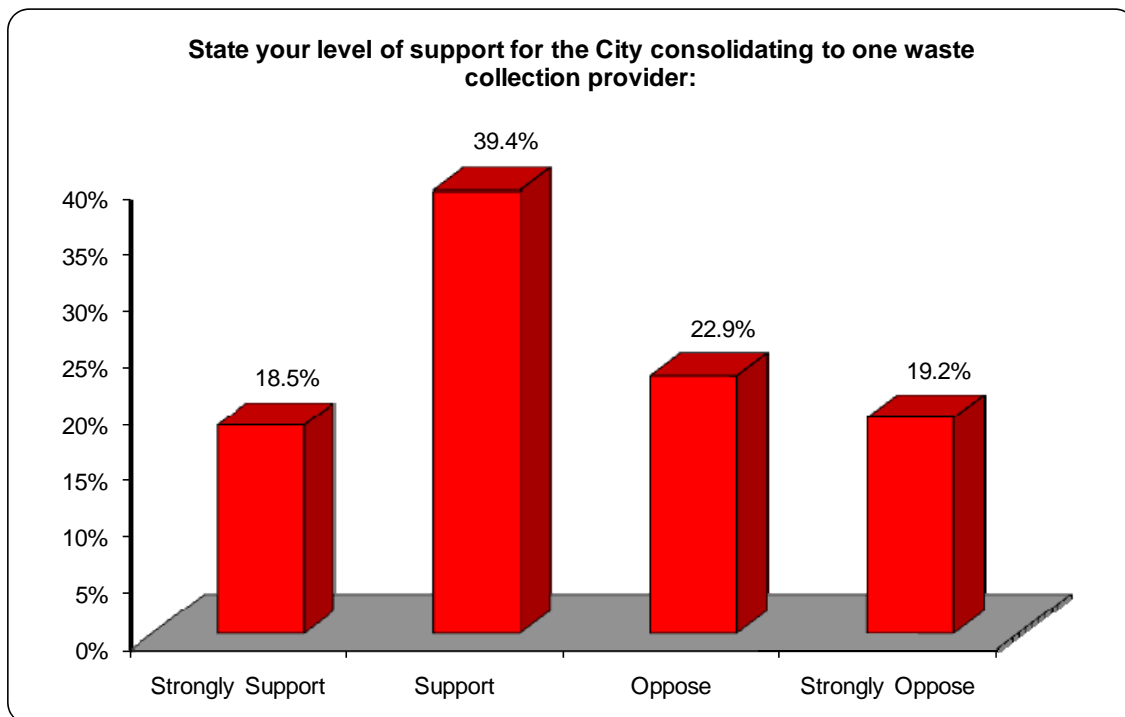
Many respondents indicated interest in helping with anything park related, while others indicated interest in helping with park maintenance, youth activities, and senior citizen activities. A complete list of all open-ended responses can be found in Appendix B.

Finally, respondents were asked if there are any groups or organizations that they would like to see the City of Huber Heights partner with to provide parks and recreation programming in the future. Twenty percent (19.8 percent) indicated that they would like to see such partnerships. Organizations and groups most often cited by respondents included Boy Scouts/Girl Scouts, the YMCA, and local schools. A complete list of all open-ended responses can be found in Appendix B.

CHAPTER THREE: WASTE COLLECTION AND RECYCLING

The next section of the survey addressed waste collection and recycling in the City of Huber Heights. Currently, Huber Heights residents are free to contract with any waste collection hauler that they choose. The city was interested in gauging public support for utilizing one waste collection hauler citywide in order to reduce the number of waste collection trucks on the road.

Respondents were asked to indicate their level of support for the city consolidating to allow for one waste collection provider. Nearly three in five respondents (57.9 percent) expressed some degree of support for this proposal. The figure below profiles all responses to this question.



When asked if they believe there would be any advantages to the City offering one waste collection provider, respondents indicated several advantages. Nearly thirteen percent (12.8 percent) believe there would be less wear and tear on streets, while 7.3 percent of respondents believe there will be decreased noise and decreased mess (7.5 percent). Almost one-quarter of respondents indicated that such a move would decrease cost (24.7 percent). However, it should be noted that 36.6 percent of respondents felt there would be no advantages if the City were to contract with a single waste collection hauler.

Respondents were asked to indicate how much they currently pay per month for waste collection. Currently, residents in Huber Heights pay an average of \$20-30 per month for waste

collection. Respondents were then asked how much less per month a single hauler would need to charge in order for them to support a single hauler system in Huber Heights. The most common responses were \$5-10 per month less than is currently being charged.

Over 90 percent of respondents (92.2 percent) indicated that trash should be collected by a single hauler on a weekly basis. Ninety-five percent (94.7 percent) stated that a single trash hauler should also offer periodic bulk waste collection. The majority of supporters (55.9 percent) of bulk waste collection indicated the pick-up should be offered monthly.

Ninety-five percent of respondents (94.2 percent) indicated that a single trash hauler should offer curbside recycling opportunities as well. When asked what items should be included in a curbside recycling program, respondents indicated:

- Plastic: 96.3 percent
- Paper: 95.8 percent
- Aluminum: 92.7 percent
- Glass: 92.1 percent
- Other recyclables: 8.5 percent (things mentioned include cardboard, metal, yard waste and anything else that can be recycled)

Currently, 8.0 percent of respondents do not have recycling offered by their trash hauler, while 29.7 percent pay their trash hauler an extra fee to have their recyclables collected.

In conclusion, there does appear to be a marginal degree of support for consolidating to one waste collection provider. Respondents seemed open to the idea if costs would be reduced, or if their individual provider would not change. Almost one-third of respondents indicated that they pay extra for recycling, while almost all respondents indicated that recycling should be included in a single hauler program.

CHAPTER FOUR: WATER SOFTENING

The final section of the survey asked questions pertaining to drinking water in Huber Heights.

First, all respondents were asked if they have a water softener in their residence. Three in five respondents (58.3 percent) indicated that they have a water softener. Respondents with a water softener were asked how much it cost per month for the maintenance of their home water softener, including salt and softener cleaning. Responses varied from zero dollars to 100 dollars per month, with the average respondent paying \$10-20 per month. A complete list of all responses can be found in Appendix B.

All respondents were asked if they would prefer to have the City soften their water, or to utilize a home water softener. More than two-thirds of respondents (67.8 percent) indicated that they would prefer to have the city soften their water, while 32.2 percent prefer to use a home water softener. Looking just at respondents who have a home water softener, 59.4 percent would prefer to have the city soften their water, while 40.6 percent would prefer to use a home water softener.

When asked if they would support the City of Huber Heights installing the infrastructure to provide softened water to all water customers, three-quarters of all respondents (75.0 percent) indicated that they would support this. Those respondents who indicated that they would support this infrastructure were asked if they would still support it if rates were to increase. More than four in five respondents (80.8 percent) indicated that they would still support this installation.

Those respondents who no longer supported the installation when told of the rate increase were instructed that at least some of the rate increase would be offset by no longer having to soften water at home, and would cause less wear and tear on appliances. With this knowledge, 59.6 percent of respondents switched back to supporting the installation. When told that the rate increase would be temporary to cover the cost of installation, 65.4 percent switched back to supporting this infrastructure.

In conclusion, it appears that there is support for the city installing the infrastructure to provide softened water to residents. Three-quarters of respondents were supportive of installation of the infrastructure initially, and of those who lost support when told that there rates would increase, the majority regained support when told that costs would be offset elsewhere, or that rate increases would be temporary.

Appendix A: Survey Frequencies

How satisfied are you with the City of Huber Heights as a place to live? Are you:

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very Satisfied	155	25.8	26.0	26.0
	Satisfied	393	65.5	66.0	92.0
	Dissatisfied	39	6.5	6.5	98.6
	Very Dissatisfied	9	1.4	1.4	100.0
	Total	595	99.2	100.0	
Missing	Don't know	2	.4		
	Refused	2	.4		
	Total	5	.8		
Total		600	100.0		

Not including the YMCA or Five Rivers Metro Parks, how satisfied are you with the City of Huber Heights parks system? Are you:

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very Satisfied	123	20.6	22.1	22.1
	Satisfied	356	59.3	63.6	85.6
	Dissatisfied	66	11.0	11.8	97.4
	Very Dissatisfied	14	2.4	2.6	100.0
	Total	560	93.3	100.0	
Missing	Don't know	40	6.6		
	Refused	1	.1		
	Total	40	6.7		
Total		600	100.0		

In the past 12 months, have you visited a park in the City of Huber Heights?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	431	71.8	71.8	71.8
	No	169	28.2	28.2	100.0
	Total	600	100.0	100.0	

Why have you not visited a park in the City of Huber Heights? Time constraints

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	121	20.1	71.5	71.5
	Yes	48	8.0	28.5	100.0
	Total	169	28.2	100.0	
Missing	System	431	71.8		
Total		600	100.0		

Why have you not visited a park in the City of Huber Heights? No children

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	128	21.3	75.8	75.8
	Yes	41	6.8	24.2	100.0
	Total	169	28.2	100.0	
Missing	System	431	71.8		
Total		600	100.0		

Why have you not visited a park in the City of Huber Heights? No internet

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	117	19.6	69.6	69.6
	Yes	51	8.6	30.4	100.0
	Total	169	28.2	100.0	
Missing	System	431	71.8		
Total		600	100.0		

Why have you not visited a park in the City of Huber Heights? Other

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	120	19.9	70.7	70.7
	Yes	49	8.2	29.3	100.0
	Total	169	28.2	100.0	
Missing	System	431	71.8		
Total		600	100.0		

Why have you not visited a park in the City of Huber Heights? None of these

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	168	28.0	99.6	99.6
	Yes	1	.1	.4	100.0
	Total	169	28.2	100.0	
Missing	System	431	71.8		
Total		600	100.0		

Which parks have you visited in the past 12 months? (Thomas) Cloud Park

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	56	9.3	12.9	12.9
	Yes	376	62.6	87.1	100.0
	Total	431	71.8	100.0	
Missing	System	169	28.2		
Total		600	100.0		

Which parks have you visited in the past 12 months? Community Park

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	352	58.7	81.6	81.6
	Yes	79	13.2	18.4	100.0
	Total	431	71.8	100.0	
Missing	System	169	28.2		
Total		600	100.0		

Which parks have you visited in the past 12 months? Cottonwood Park

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	382	63.7	88.6	88.6
	Yes	49	8.2	11.4	100.0
	Total	431	71.8	100.0	
Missing	System	169	28.2		
Total		600	100.0		

Which parks have you visited in the past 12 months? Shullgate Park

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	272	45.3	63.1	63.1
	Yes	159	26.5	36.9	100.0
	Total	431	71.8	100.0	
Missing	System	169	28.2		
Total		600	100.0		

Which parks have you visited in the past 12 months? Belle Plain Park

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	409	68.2	94.9	94.9
	Yes	22	3.7	5.1	100.0
	Total	431	71.8	100.0	
Missing	System	169	28.2		
Total		600	100.0		

Which parks have you visited in the past 12 months? Rip Rap Park

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	375	62.5	87.0	87.0
	Yes	56	9.3	13.0	100.0
	Total	431	71.8	100.0	
Missing	System	169	28.2		
Total		600	100.0		

Which parks have you visited in the past 12 months? Gary Sherman Park

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	382	63.6	88.5	88.5
	Yes	50	8.3	11.5	100.0
	Total	431	71.8	100.0	
Missing	System	169	28.2		
Total		600	100.0		

How often do you use Huber Heights parks? Would you say:

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Daily	8	1.3	1.7	1.7
	2 to 3 times a week	65	10.9	15.2	16.9
	Weekly	61	10.2	14.2	31.1
	2 to 3 times a month	62	10.4	14.5	45.6
	Monthly	89	14.8	20.7	66.3
	Less than monthly	144	24.0	33.4	99.7
	Never	1	.2	.3	100.0
	Total	431	71.8	100.0	
Missing	System	169	28.2		
Total		600	100.0		

City of Huber Heights parks are well-kept and presentable. Do you:

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly Agree	89	14.8	20.7	20.7
	Agree	313	52.2	73.0	93.7
	Disagree	24	4.1	5.7	99.3
	Strongly Disagree	3	.5	.7	100.0
	Total	429	71.5	100.0	
Missing	Don't know	1	.1		
	Refused	1	.2		
	System	169	28.2		
	Total	171	28.5		
Total		600	100.0		

Using the playground?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	260	43.3	60.3	60.3
	No	171	28.5	39.7	100.0
	Total	431	71.8	100.0	
Missing	System	169	28.2		
Total		600	100.0		

Walking/jogging/exercising?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	361	60.2	83.8	83.8
	No	70	11.6	16.2	100.0
	Total	431	71.8	100.0	
Missing	System	169	28.2		
Total		600	100.0		

Eating lunch or picnicking?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	185	30.9	43.0	43.0
	No	246	40.9	57.0	100.0
	Total	431	71.8	100.0	
Missing	System	169	28.2		
Total		600	100.0		

Relaxing/reading?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	147	24.5	34.0	34.0
	No	284	47.4	66.0	100.0
	Total	431	71.8	100.0	
Missing	System	169	28.2		
Total		600	100.0		

Any sports activities? (softball, volleyball, soccer, tennis, etc.)

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	182	30.4	42.5	42.5
	No	247	41.1	57.5	100.0
	Total	429	71.5	100.0	
Missing	Don't know	2	.4		
	System	169	28.2		
	Total	171	28.5		
Total		600	100.0		

What times of day would be best for you to participate in activities at Huber Heights parks? Weekday mornings

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	474	79.1	79.1	79.1
	Yes	126	20.9	20.9	100.0
	Total	600	100.0	100.0	

**What times of day would be best for you to participate in activities at
Huber Heights parks? Weekday afternoons**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	387	64.5	64.5	64.5
	Yes	213	35.5	35.5	100.0
	Total	600	100.0	100.0	

**What times of day would be best for you to participate in activities at
Huber Heights parks? Weekday evenings**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	280	46.7	46.7	46.7
	Yes	320	53.3	53.3	100.0
	Total	600	100.0	100.0	

**What times of day would be best for you to participate in activities at
Huber Heights parks? Weekends**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	212	35.3	35.3	35.3
	Yes	388	64.7	64.7	100.0
	Total	600	100.0	100.0	

**What times of day would be best for you to participate in activities at
Huber Heights parks? Don't know**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	587	97.8	97.8	97.8
	Yes	13	2.2	2.2	100.0
	Total	600	100.0	100.0	

**Which of the following amenities, if any, do you believe should be added
to Huber Heights parks? Benches**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	333	55.5	55.5	55.5
	Yes	267	44.5	44.5	100.0
	Total	600	100.0	100.0	

**Which of the following amenities, if any, do you believe should be added
to Huber Heights parks? Plants**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	469	78.2	78.2	78.2
	Yes	131	21.8	21.8	100.0
	Total	600	100.0	100.0	

Which of the following amenities, if any, do you believe should be added to Huber Heights parks? Statues

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid No	509	84.9	84.9	84.9
Yes	91	15.1	15.1	100.0
Total	600	100.0	100.0	

Which of the following amenities, if any, do you believe should be added to Huber Heights parks? Shelters

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid No	281	46.9	46.9	46.9
Yes	319	53.1	53.1	100.0
Total	600	100.0	100.0	

Which of the following amenities, if any, do you believe should be added to Huber Heights parks? None

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid No	499	83.1	83.1	83.1
Yes	101	16.9	16.9	100.0
Total	600	100.0	100.0	

Which of the following amenities, if any, do you believe should be added to Huber Heights parks? Don't know

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid No	582	97.0	97.0	97.0
Yes	18	3.0	3.0	100.0
Total	600	100.0	100.0	

Next, I am going to read you a list of programs that are being discussed for implementation at Huber Heights parks. For each, please tell me if you or anyone in your household would utilize each program: Easter egg hunts

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid No	359	59.8	59.8	59.8
Yes	241	40.2	40.2	100.0
Total	600	100.0	100.0	

Next, I am going to read you a list of programs that are being discussed for implementation at Huber Heights parks. For each, please tell me if you or anyone in your household would utilize each program: Halloween activities

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid No	310	51.7	51.7	51.7
Yes	290	48.3	48.3	100.0
Total	600	100.0	100.0	

Next, I am going to read you a list of programs that are being discussed for implementation at Huber Heights parks. For each, please tell me if you or anyone in your household would utilize each program: **Bike rodeos**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	425	70.8	70.8	70.8
	Yes	175	29.2	29.2	100.0
	Total	600	100.0	100.0	

Next, I am going to read you a list of programs that are being discussed for implementation at Huber Heights parks. For each, please tell me if you or anyone in your household would utilize each program: **Concerts**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	115	19.2	19.2	19.2
	Yes	485	80.8	80.8	100.0
	Total	600	100.0	100.0	

Next, I am going to read you a list of programs that are being discussed for implementation at Huber Heights parks. For each, please tell me if you or anyone in your household would utilize each program: **Art in the park**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	203	33.8	33.8	33.8
	Yes	397	66.2	66.2	100.0
	Total	600	100.0	100.0	

Next, I am going to read you a list of programs that are being discussed for implementation at Huber Heights parks. For each, please tell me if you or anyone in your household would utilize each program: **Festivals**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	77	12.8	12.8	12.8
	Yes	523	87.2	87.2	100.0
	Total	600	100.0	100.0	

Next, I am going to read you a list of programs that are being discussed for implementation at Huber Heights parks. For each, please tell me if you or anyone in your household would utilize each program: **Summer camps**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	385	64.2	64.2	64.2
	Yes	215	35.8	35.8	100.0
	Total	600	100.0	100.0	

Next, I am going to read you a list of programs that are being discussed for implementation at Huber Heights parks. For each, please tell me if you or anyone in your household would utilize each program: **Sports camps**

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid No	363	60.5	60.5	60.5
Yes	237	39.5	39.5	100.0
Total	600	100.0	100.0	

Next, I am going to read you a list of programs that are being discussed for implementation at Huber Heights parks. For each, please tell me if you or anyone in your household would utilize each program: **Other**

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid No	592	98.7	98.7	98.7
Yes	8	1.3	1.3	100.0
Total	600	100.0	100.0	

Next, I am going to read you a list of programs that are being discussed for implementation at Huber Heights parks. For each, please tell me if you or anyone in your household would utilize each program: **None**

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid No	568	94.7	94.7	94.7
Yes	32	5.3	5.3	100.0
Total	600	100.0	100.0	

Do you believe that additional activities for seniors are needed in Huber Heights?

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Yes	319	53.2	68.1	68.1
No	149	24.9	31.9	100.0
Total	468	78.0	100.0	
Missing Don't know	131	21.9		
Refused	1	.1		
Total	132	22.0		
Total	600	100.0		

Do you believe that additional activities for teens are needed in Huber Heights?

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Yes	410	68.3	78.7	78.7
No	111	18.4	21.3	100.0
Total	521	86.8	100.0	
Missing Don't know	79	13.1		
Refused	1	.1		
Total	79	13.2		
Total	600	100.0		

General park appearance and maintenance

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very Satisfied	127	21.1	21.9	21.9
	Satisfied	429	71.5	74.2	96.2
	Dissatisfied	22	3.6	3.7	99.9
	Very Dissatisfied	1	.1	.1	100.0
	Total	578	96.3	100.0	
Missing	Don't know	20	3.3		
	Refused	3	.4		
	Total	22	3.7		
Total		600	100.0		

Availability of parking

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very Satisfied	122	20.4	21.7	21.7
	Satisfied	394	65.6	69.9	91.6
	Dissatisfied	44	7.3	7.8	99.4
	Very Dissatisfied	3	.6	.6	100.0
	Total	564	93.9	100.0	
Missing	Don't know	34	5.7		
	Refused	2	.3		
	Total	36	6.1		
Total		600	100.0		

Availability of picnic facilities

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very Satisfied	62	10.3	11.4	11.4
	Satisfied	386	64.3	71.0	82.4
	Dissatisfied	95	15.8	17.5	99.9
	Very Dissatisfied	1	.1	.1	100.0
	Total	543	90.5	100.0	
Missing	Don't know	55	9.1		
	Refused	2	.3		
	Total	57	9.5		
Total		600	100.0		

Availability of toilet facilities

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very Satisfied	18	3.0	3.4	3.4
	Satisfied	241	40.2	46.6	50.0
	Dissatisfied	244	40.7	47.2	97.2
	Very Dissatisfied	14	2.4	2.8	100.0
	Total	517	86.2	100.0	
Missing	Don't know	79	13.2		
	Refused	3	.5		
	Total	83	13.8		
Total		600	100.0		

Cleanliness of toilet facilities

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very Satisfied	21	3.4	4.4	4.4
	Satisfied	245	40.8	53.0	57.5
	Dissatisfied	176	29.3	38.1	95.5
	Very Dissatisfied	21	3.4	4.5	100.0
	Total	462	77.0	100.0	
Missing	Don't know	134	22.3		
	Refused	5	.8		
	Total	138	23.0		
Total		600	100.0		

Handicap accessibility of parks

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very Satisfied	35	5.8	8.7	8.7
	Satisfied	308	51.3	76.7	85.4
	Dissatisfied	53	8.8	13.1	98.5
	Very Dissatisfied	6	1.0	1.5	100.0
	Total	401	66.9	100.0	
Missing	Don't know	194	32.4		
	Refused	5	.8		
	Total	199	33.1		
Total		600	100.0		

Were you aware that the City of Huber Heights expanded its senior center in June 2009?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	162	26.9	27.1	27.1
	No	436	72.7	72.9	100.0
	Total	598	99.6	100.0	
Missing	Don't know	2	.4		
Total		600	100.0		

How satisfied are you with the changes that were made to the Huber Heights senior center?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very Satisfied	30	4.9	40.4	40.4
	Satisfied	41	6.8	55.2	95.5
	Dissatisfied	3	.5	4.5	100.0
	Total	73	12.2	100.0	
Missing	Don't know	88	14.7		
	System	438	73.1		
	Total	527	87.8		
Total		600	100.0		

Do you believe the presence of parks increases property value, does not change property value, or decreases property value in Huber Heights?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Increases property value	421	70.2	73.8	73.8
	Does not change property value	142	23.7	25.0	98.8
	Decreased property value	7	1.2	1.2	100.0
	Total	571	95.1	100.0	
Missing	Don't know	29	4.8		
	Refused	1	.1		
	Total	29	4.9		
Total		600	100.0		

Were you aware that the City of Huber Heights recently opened a splash pad at Cloud Park?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	477	79.5	79.5	79.5
	No	123	20.5	20.5	100.0
	Total	600	100.0	100.0	

Have you or anyone in your family used the splash pad at Cloud Park since it opened?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	206	34.4	43.3	43.3
	No	270	45.1	56.7	100.0
	Total	477	79.4	100.0	
Missing	Don't know	1	.1		
	System	123	20.5		
	Total	123	20.6		
Total		600	100.0		

How satisfied are you with the splash pad at Cloud Park? Are you:

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very Satisfied	88	14.7	43.6	43.6
	Satisfied	78	13.0	38.6	82.2
	Dissatisfied	28	4.6	13.7	95.9
	Very Dissatisfied	8	1.4	4.1	100.0
	Total	202	33.6	100.0	
Missing	Don't know	5	.8		
	System	394	65.6		
	Total	398	66.4		
Total		600	100.0		

Did you or anyone in your family attend the 4th of July fireworks at Cloud park this year?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	224	37.3	37.5	37.5
	No	373	62.2	62.5	100.0
	Total	597	99.4	100.0	
Missing	Don't know	3	.6		
Total		600	100.0		

How satisfied are you with your experience with the 4th of July fireworks? Are you:

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very Satisfied	141	23.5	64.7	64.7
	Satisfied	71	11.8	32.4	97.1
	Dissatisfied	4	.7	1.9	99.0
	Very Dissatisfied	2	.4	1.0	100.0
	Total	218	36.3	100.0	
Missing	Don't know	6	1.0		
	System	376	62.7		
	Total	382	63.7		
Total		600	100.0		

If the city were to develop a dog park - reserved strictly for dogs and regulated by the city, would you use it?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	261	43.4	43.7	43.7
	No	110	18.3	18.4	62.1
	Have no dogs	226	37.6	37.9	100.0
	Total	596	99.4	100.0	
Missing	Don't know	4	.6		
Total		600	100.0		

How often do you believe you would use this dog park?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Daily	35	5.8	13.4	13.4
	Weekly	163	27.2	62.9	76.3
	Monthly	60	10.0	23.1	99.4
	Other	2	.3	.6	100.0
	Total	259	43.2	100.0	
Missing	Don't know	1	.2		
	System	339	56.6		
	Total	341	56.8		
Total		600	100.0		

Some cities and metro parks charge a monthly fee for dog park users. How much would you pay for the use of a dog park?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	\$10	83	13.8	35.6	35.6
	\$15	17	2.9	7.5	43.0
	\$20	12	1.9	5.0	48.1
	\$25	7	1.2	3.0	51.0
	Some other price	114	19.0	49.0	100.0
	Total	233	38.8	100.0	
Missing	Don't know	28	4.7		
	System	339	56.6		
	Total	367	61.2		
Total		600	100.0		

I feel safe when I am at City of Huber Heights parks. Do you:

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly Agree	106	17.6	18.7	18.7
	Agree	430	71.7	75.8	94.5
	Disagree	26	4.3	4.5	99.0
	Strongly Disagree	6	1.0	1.0	100.0
	Total	567	94.5	100.0	
Missing	Don't know	31	5.1		
	Refused	2	.3		
	Total	33	5.5		
Total		600	100.0		

**City of Huber Heights parks add to the overall appearance and beautification of the city.
Do you:**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly Agree	122	20.4	21.0	21.0
	Agree	422	70.4	72.4	93.3
	Disagree	36	6.0	6.2	99.5
	Strongly Disagree	3	.4	.5	100.0
	Total	584	97.3	100.0	
Missing	Don't know	15	2.5		
	Refused	1	.2		
	Total	16	2.7		
Total		600	100.0		

City of Huber Heights parks are a good value for the taxes that are paid. Do you:

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly Agree	86	14.3	15.3	15.3
	Agree	402	67.0	71.6	86.9
	Disagree	67	11.1	11.9	98.8
	Strongly Disagree	7	1.1	1.2	100.0
	Total	561	93.6	100.0	
Missing	Don't know	37	6.1		
	Refused	2	.3		
	Total	39	6.4		
Total		600	100.0		

Recently, the City of Huber Heights closed its municipal pool. How important is it to you that the city has a municipal pool? Is it:

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very Important	196	32.6	33.0	33.0
	Important	154	25.6	25.9	58.9
	Unimportant	187	31.1	31.5	90.3
	Very Unimportant	57	9.5	9.7	100.0
	Total	593	98.9	100.0	
Missing	Don't know	5	.9		
	Refused	1	.2		
	Total	7	1.1		
Total		600	100.0		

Do you think the City of Huber Heights should spend additional money to improve their parks?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	311	51.8	56.4	56.4
	No	241	40.1	43.6	100.0
	Total	552	92.0	100.0	
Missing	Don't know	48	7.9		
	Refused	1	.1		
	Total	48	8.0		
Total		600	100.0		

Would you support either of the following to fund parks and recreation in the City of Huber Heights? Levy or bond issues dedicated to parks and recreation

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	338	56.3	56.3	56.3
	Yes	262	43.7	43.7	100.0
	Total	600	100.0	100.0	

Would you support either of the following to fund parks and recreation in the City of Huber Heights? User fees for certain recreation services

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	349	58.1	58.1	58.1
	Yes	251	41.9	41.9	100.0
	Total	600	100.0	100.0	

Would you support either of the following to fund parks and recreation in the City of Huber Heights? I would not support either option

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	402	67.0	67.0	67.0
	Yes	198	33.0	33.0	100.0
	Total	600	100.0	100.0	

Would you support either of the following to fund parks and recreation in the City of Huber Heights? Don't know

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	583	97.2	97.2	97.2
	Yes	17	2.8	2.8	100.0
	Total	600	100.0	100.0	

All proceeds that the city collects from recyclables in these containers goes to fund parks and recreation activities in the City. Were you aware that these containers were available?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	227	37.9	38.0	38.0
	No	371	61.8	62.0	100.0
	Total	598	99.7	100.0	
Missing	Don't know	1	.2		
	Refused	1	.1		
	Total	2	.3		
Total		600	100.0		

How would you like the City of Huber Heights to communicate with you regarding events that are going on it city parks? Newsletters

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	195	32.5	32.5	32.5
	Yes	405	67.5	67.5	100.0
	Total	600	100.0	100.0	

How would you like the City of Huber Heights to communicate with you regarding events that are going on it city parks? Website

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	342	57.0	57.0	57.0
	Yes	258	43.0	43.0	100.0
	Total	600	100.0	100.0	

How would you like the City of Huber Heights to communicate with you regarding events that are going on it city parks? Newspaper

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	265	44.1	44.1	44.1
	Yes	335	55.9	55.9	100.0
	Total	600	100.0	100.0	

How would you like the City of Huber Heights to communicate with you regarding events that are going on it city parks? Social networking sites, like Facebook

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	437	72.8	72.8	72.8
	Yes	163	27.2	27.2	100.0
	Total	600	100.0	100.0	

How would you like the City of Huber Heights to communicate with you regarding events that are going on it city parks? Local public access television

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	340	56.7	56.7	56.7
	Yes	260	43.3	43.3	100.0
	Total	600	100.0	100.0	

How would you like the City of Huber Heights to communicate with you regarding events that are going on it city parks? Other

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	551	91.8	91.8	91.8
	Yes	49	8.2	8.2	100.0
	Total	600	100.0	100.0	

How would you like the City of Huber Heights to communicate with you regarding events that are going on it city parks? Don't know

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	594	99.0	99.0	99.0
	Yes	6	1.0	1.0	100.0
	Total	600	100.0	100.0	

Have you ever volunteered with the City of Huber Heights?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	106	17.6	17.7	17.7
	No	490	81.6	82.3	100.0
	Total	595	99.2	100.0	
Missing	Don't know	5	.8		
Total		600	100.0		

Would you be interested in volunteering with park activities for the City of Huber Heights in the future?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	196	32.7	34.7	34.7
	No	369	61.5	65.3	100.0
	Total	565	94.2	100.0	
Missing	Don't know	35	5.8		
Total		600	100.0		

Would you be comfortable sharing your contact information with the City of Huber Heights regarding volunteer opportunities?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	135	22.5	68.7	68.7
	No	61	10.2	31.3	100.0
	Total	196	32.7	100.0	
Missing	System	404	67.3		
Total		600	100.0		

Are there any groups or organizations that you would like to see the City of Huber Heights partner with in the future to provide parks and recreation programming?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	108	18.1	19.8	19.8
	No	440	73.3	80.2	100.0
	Total	548	91.4	100.0	
Missing	Don't know	52	8.6		
Total		600	100.0		

What advantages, if any, do you foresee if the City were to contract with a single waste collection hauler? Less wear and tear on streets

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	523	87.2	87.2	87.2
	Yes	77	12.8	12.8	100.0
	Total	600	100.0	100.0	

What advantages, if any, do you foresee if the City were to contract with a single waste collection hauler? Decreased noise from multiple haulers

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	556	92.7	92.7	92.7
	Yes	44	7.3	7.3	100.0
	Total	600	100.0	100.0	

What advantages, if any, do you foresee if the City were to contract with a single waste collection hauler? Decreased mess from multiple haulers

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	555	92.5	92.5	92.5
	Yes	45	7.5	7.5	100.0
	Total	600	100.0	100.0	

What advantages, if any, do you foresee if the City were to contract with a single waste collection hauler? Decreased cost

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid No	452	75.3	75.3	75.3
Yes	148	24.7	24.7	100.0
Total	600	100.0	100.0	

What advantages, if any, do you foresee if the City were to contract with a single waste collection hauler? Other

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid No	521	86.8	86.8	86.8
Yes	79	13.2	13.2	100.0
Total	600	100.0	100.0	

What advantages, if any, do you foresee if the City were to contract with a single waste collection hauler? No advantages

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid No	380	63.4	63.4	63.4
Yes	220	36.6	36.6	100.0
Total	600	100.0	100.0	

What advantages, if any, do you foresee if the City were to contract with a single waste collection hauler? Don't Know

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid No	512	85.4	85.4	85.4
Yes	88	14.6	14.6	100.0
Total	600	100.0	100.0	

Please state your level of support for the City consolidating to allow for one waste collection and recycling service citywide. Would you:

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Strongly Support	102	16.9	18.5	18.5
Support	217	36.2	39.4	57.9
Oppose	126	21.0	22.9	80.8
Strongly Oppose	106	17.6	19.2	100.0
Total	550	91.7	100.0	
Missing Don't know	47	7.8		
Refused	3	.4		
Total	50	8.3		
Total	600	100.0		

How much do you currently pay each month for waste collection?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	0	14	2.4	3.5	3.5
	2	1	.1	.2	3.7
	3	2	.3	.5	4.2
	4	1	.1	.2	4.3
	5	2	.4	.6	4.9
	8	2	.4	.6	5.5
	9	1	.1	.2	5.7
	10	5	.8	1.2	6.8
	12	10	1.7	2.5	9.3
	13	3	.5	.7	9.9
	14	6	1.0	1.5	11.4
	15	30	5.0	7.3	18.7
	16	16	2.6	3.8	22.6
	17	11	1.9	2.8	25.4
	18	26	4.3	6.2	31.6
	19	5	.8	1.1	32.7
	20	91	15.1	22.1	54.8
	21	7	1.2	1.7	56.6
	22	17	2.8	4.1	60.7
	23	11	1.9	2.8	63.4
	24	3	.4	.6	64.1
	25	42	7.0	10.3	74.4
	26	5	.9	1.3	75.7
	27	4	.6	.9	76.6
	28	3	.5	.7	77.3
	29	1	.1	.2	77.5
	30	30	4.9	7.2	84.7
	31	2	.3	.4	85.1
	32	1	.1	.2	85.3
	33	3	.5	.7	86.0
	34	1	.1	.2	86.2
	35	4	.7	1.0	87.2
	36	1	.2	.3	87.5
	37	1	.1	.2	87.6
	40	13	2.2	3.2	90.8
	42	1	.1	.2	91.0
	43	2	.3	.5	91.5
	45	4	.7	1.0	92.4
	47	1	.1	.2	92.6
	50	7	1.2	1.8	94.4
	54	1	.2	.3	94.7
	55	1	.1	.2	94.9
	56	1	.1	.2	95.0
	57	1	.1	.2	95.2
	60	1	.2	.3	95.5
	62	2	.3	.5	96.0
	65	5	.9	1.3	97.3
	67	2	.3	.5	97.8
	68	1	.1	.2	98.0
	70	1	.2	.4	98.3
	73	2	.4	.6	98.9
	77	2	.4	.6	99.5
	87	1	.1	.2	99.6
	100	1	.1	.2	99.8
	333	1	.2	.2	100.0
Missing	Total	410	68.3	100.0	
	Do not pay monthly (included in rent)	38	6.3		
	Don't Know	146	24.3		
	Refused	7	1.1		
Total	Total	190	31.7		
		600	100.0		

How often should trash be collected by a single hauler?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	More than weekly	27	4.6	4.6	4.6
	Weekly	552	92.0	92.2	96.8
	Every other week	15	2.5	2.5	99.3
	Other	4	.7	.7	100.0
	Total	599	99.8	100.0	
Missing	Don't know	1	.2		
Total		600	100.0		

Should the single hauler offer curbside recycling opportunities?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	558	92.9	94.2	94.2
	No	34	5.7	5.8	100.0
	Total	592	98.6	100.0	
Missing	Don't know	7	1.1		
	Refused	1	.2		
	Total	8	1.4		
Total		600	100.0		

What sorts of recycling opportunities should a single hauler offer? Glass

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	44	7.4	7.9	7.9
	Yes	513	85.6	92.1	100.0
	Total	558	92.9	100.0	
Missing	System	42	7.1		
Total		600	100.0		

What sorts of recycling opportunities should a single hauler offer? Paper

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	23	3.9	4.2	4.2
	Yes	534	89.1	95.8	100.0
	Total	558	92.9	100.0	
Missing	System	42	7.1		
Total		600	100.0		

What sorts of recycling opportunities should a single hauler offer? Aluminum

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	41	6.8	7.3	7.3
	Yes	517	86.1	92.7	100.0
	Total	558	92.9	100.0	
Missing	System	42	7.1		
Total		600	100.0		

What sorts of recycling opportunities should a single hauler offer? Plastic

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	21	3.5	3.7	3.7
	Yes	537	89.5	96.3	100.0
	Total	558	92.9	100.0	
Missing	System	42	7.1		
Total		600	100.0		

What sorts of recycling opportunities should a single hauler offer? Other recyclables

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	510	85.0	91.5	91.5
	Yes	48	7.9	8.5	100.0
	Total	558	92.9	100.0	
Missing	System	42	7.1		
Total		600	100.0		

What sorts of recycling opportunities should a single hauler offer? Don't know

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	556	92.6	99.6	99.6
	Yes	2	.3	.4	100.0
	Total	558	92.9	100.0	
Missing	System	42	7.1		
Total		600	100.0		

Do you currently pay an extra fee for recycling services?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	154	25.7	29.7	29.7
	No	323	53.8	62.3	92.0
	Do not currently have recycling offered	41	6.9	8.0	100.0
	Total	519	86.4	100.0	
Missing	Don't know	39	6.5		
	System	42	7.1		
	Total	81	13.6		
Total		600	100.0		

Should the single trash hauler offer periodic bulk waste collection, such as collection of couches, refrigerators, etc.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	563	93.8	94.7	94.7
	No	32	5.3	5.3	100.0
	Total	594	99.1	100.0	
Missing	Don't know	6	.9		
Total		600	100.0		

How often should bulk waste pick-up be offered?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Weekly	47	7.9	8.5	8.5
	Every other week	55	9.2	10.0	18.5
	Monthly	310	51.6	55.9	74.4
	Every other month	73	12.2	13.2	87.7
	Other	68	11.4	12.3	100.0
	Total	554	92.3	100.0	
Missing	Don't know	9	1.5		
	System	37	6.2		
	Total	46	7.7		
Total		600	100.0		

Do you have a water softener in your residence?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	346	57.7	58.3	58.3
	No	247	41.2	41.7	100.0
	Total	594	98.9	100.0	
Missing	Don't know	6	1.1		
Total		600	100.0		

Would you prefer to have the city soften your water or to utilize a home water softener?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	City soften water	363	60.6	67.8	67.8
	Home water softener	172	28.7	32.2	100.0
	Total	536	89.3	100.0	
Missing	Don't know	62	10.3		
	Refused	2	.4		
	Total	64	10.7		
Total		600	100.0		

Please state your level of support for the City installing the infrastructure to provide softened water to all water customers. Would you:

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly Support	159	26.4	28.6	28.6
	Support	258	43.0	46.5	75.0
	Oppose	105	17.6	19.0	94.0
	Strongly Oppose	33	5.6	6.0	100.0
	Total	555	92.5	100.0	
Missing	Don't know	41	6.8		
	Refused	4	.6		
	Total	45	7.5		
Total		600	100.0		

Would you still support the installation of infrastructure to provide softened water to water customers if rates were to increase?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	317	52.9	80.8	80.8
	No	75	12.5	19.2	100.0
	Total	393	65.4	100.0	
Missing	Don't know	24	4.0		
	System	183	30.6		
	Total	207	34.6		
Total		600	100.0		

At least some of this increase would be offset by no longer having to soften water at home and it would cause less wear and tear on appliances. Given this information, would you support or oppose the city providing water softening to all residents?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Support	52	8.7	59.6	59.6
	Oppose	35	5.9	40.4	100.0
	Total	88	14.6	100.0	
Missing	Don't know	10	1.7		
	Refused	1	.2		
	System	501	83.5		
	Total	512	85.4		
Total		600	100.0		

If these rate increases were temporary to cover the cost of installation of infrastructure, would you:

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly Support	7	1.2	8.2	8.2
	Support	50	8.4	57.2	65.4
	Oppose	27	4.5	31.0	96.5
	Strongly Oppose	3	.5	3.5	100.0
	Total	88	14.6	100.0	
Missing	Don't know	11	1.8		
	Refused	1	.1		
	System	501	83.5		
	Total	512	85.4		
Total		600	100.0		

Age of respondent

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	18 to 24	60	10.0	10.0	10.0
	25 to 34	111	18.6	18.6	28.5
	35 to 44	120	19.9	19.9	48.5
	45 to 54	116	19.4	19.4	67.8
	55 to 64	99	16.6	16.6	84.4
	65 or older	94	15.6	15.6	100.0
	Total	600	100.0	100.0	

How many children under the age of 18 do you have living in your home?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	0	330	55.1	55.3	55.3
	1	111	18.5	18.6	73.9
	2	91	15.2	15.3	89.2
	3	46	7.7	7.7	96.9
	4 or more	18	3.1	3.1	100.0
	Total	597	99.5	100.0	
Missing	Refused	3	.5		
Total		600	100.0		

What was the last grade of school you have completed?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Less than high school	18	2.9	2.9	2.9
	High school graduate/GED	183	30.4	30.5	33.5
	Some college or technical school	194	32.3	32.4	65.8
	College graduate	150	25.0	25.1	91.0
	Post graduate degree	54	9.0	9.0	100.0
	Total	598	99.7	100.0	
Missing	Refused	2	.3		
Total		600	100.0		

Total household income

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Less than \$20,000	47	7.9	9.4	9.4
	\$20,001 to \$30,000	53	8.8	10.5	19.9
	\$30,001 to \$40,000	84	13.9	16.7	36.6
	\$40,001 to \$50,000	82	13.7	16.3	53.0
	\$60,001 to \$75,000	113	18.9	22.6	75.6
	\$75,001 to \$100,000	67	11.1	13.3	88.9
	More than \$100,000	56	9.3	11.1	100.0
	Total	501	83.6	100.0	
Missing	Don't know	35	5.8		
	Refused	64	10.7		
	Total	99	16.4		
Total		600	100.0		

Do you currently own or rent your home?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Own	537	89.4	90.0	90.0
	Rent	59	9.9	10.0	100.0
	Total	596	99.4	100.0	
Missing	Refused	4	.6		
Total		600	100.0		

Do you currently own any rental properties in the City of Huber Heights?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	18	3.0	3.0	3.0
	No	577	96.2	97.0	100.0
	Total	595	99.2	100.0	
Missing	Don't know	2	.4		
	Refused	3	.4		
	Total	5	.8		
Total		600	100.0		

Would you be interested in participating in a focus group or round table discussion with City staff to collect additional feedback on responses we obtain from this survey?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	121	20.2	20.2	20.2
	No	479	79.8	79.8	100.0
	Total	600	100.0	100.0	

Gender of respondent

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Male	284	47.4	47.4	47.4
	Female	316	52.6	52.6	100.0
	Total	600	100.0	100.0	